



Patrick J. Prindeville  
Executive Director  
Labor Relations

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March 24, 2020

Ms. Gladys M. Finnigan  
Assistant to the Vice President  
Communications Workers of America  
AFL-CIO, District One  
80 Pine Street, 37<sup>th</sup> Floor  
New York, New York 10005

RECEIVED  
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BY: .....

RE: Verizon's Get Certified Program

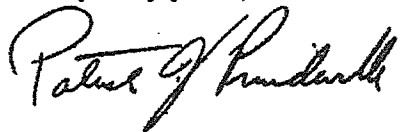
Dear Ms. Finnigan:

This will confirm the agreement between the Communications Workers of America (the "Union") and Verizon (the "Company") regarding associates' use of Verizon's Get Certified Program ("VGCP"). Currently associates have access to training materials, certification prep courses and practice exams to help them prepare for various personal and professional certifications through Verizon's Learning Portal 2.0 website. Pursuant to this Agreement associates will be reimbursed via the VGCP for up to two successfully passed certification exams per calendar year.

Additional terms and conditions are as follows:

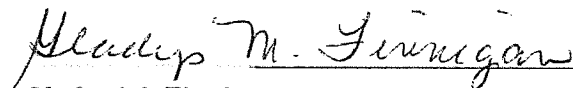
1. VGCP's reimbursement provisions are available to associates on the same terms as it is provided to management employees.
2. Verizon at its sole discretion may decide to change, alter, amend, discontinue, or terminate the VGCP, including all benefits, reimbursements, assistance, and other advantages of the VGCP, in whole or in part, for any reason, without any notice period or indemnities.
3. The VGCP is an additional option for associates and does not replace or alter the Tuition Assistance Plan (TAP) or any other provisions of the collective bargaining agreements.
4. This agreement is non-precedent setting and shall not be cited in any other matter between the Parties, except as necessary to enforce the terms of this agreement.

Very truly yours,



Patrick J. Prindeville  
Executive Director – Labor Relations

Agreed for the Union:



Gladys M. Finnigan – Assistant to the Vice President  
Communications Workers of America

Dated: March 27, 2020

# Get Certified! | Certifications Directory

Below you will find a list of all certification prep pathways available in Learning Portal 2.0.



Visible to organization

## How to use the Get Certified Directory...

*Be sure to review the instructions on the Get Certified Homepage before starting a certification.*

Certifications are broken into categories (Business, IT, Network, and Security) then sorted alphabetically by acronym and name. This symbol (^) next to a certification indicates that an online exam is available. Each link directs you to learning materials that will help you prepare for a certification exam. *(Note: All learning completed in an external pathway will appear in your Learning Portal 2.0 profile within 48 hours).*

*First time on LinkedIn Learning?* You will be given the option to link your personal LinkedIn account to the platform. *This is optional.* Regardless of your choice, you will still be prompted to sign into LinkedIn Learning via Verizon Single Sign On (SSO). This step is required in order to access your license through Verizon.

*Need help with Learning Portal 2.0?* Check out the Learning Portal 2.0 Landing Page for tips and FAQs.

## Business Certifications

NOTE: This symbol (^) denotes online exam available.

## **A**

ACA - Illustrator - Graphic Design and Illustration Using Adobe Illustrator  
ACA - InDesign - Print and Digital Media Publication Using Adobe InDesign  
ACA - Photoshop - Visual Communication Using Adobe Photoshop  
ACP - 3DS Max - Autodesk Certified Professional 3DS Max  
ACP - AutoCAD - Autodesk Certified Professional AutoCAD  
ACP - Civil 3D - Autodesk Certified Professional Civil 3D  
ACP - Inventor - Autodesk Certified Professional Inventor  
ACP - Revit - Autodesk Certified Professional Revit  
ACU - Fusion 360 - Autodesk Certified User Fusion 360  
Adobe Captivate Specialist

## **C**

CAP - Certified Analytics Professional: Domains 1-4, Domains 5-7  
CAPM - Certified Associate in Project Management^  
COBIT - Control Objectives for Information and Related Technology 5 Foundation^  
COBIT - Control Objectives for Information and Related Technology 5 Implementation^  
CompTIA Project+ - Project Management  
CSSLP - Certified Secure Software Lifecycle Professional  
CSWA - Certified SOLIDWORKS Associate^  
CSWP - Certified SOLIDWORKS Professional^  
CSWPA - Certified SOLIDWORKS Professional Advanced^: Surfacing, Weldments

## **I**

ICP - International Consortium for Agile (ICAgile) Certified Professional^  
IIBA-AAC - International Institute for Business Analysis Agile Analysis Certification^  
IIBA-CBAP - International Institute for Business Analysis Certified Business Analysis Professional^  
ITIL 4^ - More details can be found here: [Business Required or Personal Development](#)

## **L**

LEED - Leadership in Energy and Environmental Design - Green Associate

## **M**

MOS Associate - Microsoft Office Specialist Associate^: Word, Excel, PowerPoint, Access, Outlook, OneNote, SharePoint

MOS Expert - Microsoft Office Specialist Expert^: Excel, Word, Access

**O**

OMCA - Online Marketing Certified Professional for Digital Marketers^

**P**

PCM - American Marketing Association Professional Certified Marketer

PHR - Professional in Human Resources - HRCI

PMI-ACP - Project Management Institute's Agile Certified Practitioner^

PMI-PBA - Project Management Institute's Professional Business Analysis

PMI-PgMP - Project Management Institute's Program Management  
Professional

PMI-PMP - Project Management Institute's Project Management Professional

PRINCE 2 - More details can be found here: [Business Required or Personal Development](#)

**S**

SHRM-CP - Society for Human Resource Management Certified Professional:  
Certification Prep, Beginner Pathway

SHRM-SCP - Society for Human Resource Management Senior Certified  
Professional: Intermediate Pathway, Advanced Pathway

**U**

UCA - Unity Certified Associate

## IT Certifications

NOTE: This symbol (^) denotes online exam available.

### A

AAD - Associate Android Developer^

AWS Certified Developer - Associate^: 6 week Verizon Bootcamp (CloudTrainVZ) or Additional Content

AWS Certified Solutions Architect - Associate^: 6 week Verizon Bootcamp (CloudTrainVZ) or Additional Content

AWS Certified SysOps Administrator - Associate^: 6 week Verizon Bootcamp (CloudTrainVZ) or Additional Content

AWS Certified DevOps Engineer - Professional^

AWS Certified Solutions Architect - Professional^

### C

COA - Certified OpenStack Administrator^

CompTIA Linux+ - CompTIA Linux+ (XK0-004)

### D

DCA - Docker Certified Associate^

### I

ITIL 4^ - More details can be found here: [Business Required](#) or [Personal Development](#)

### L

LFCE - Linux Foundation Certified Engineer^

LFCS - Linux Foundation Certified System Administrator^

LPI Linux Essentials - LPI Linux Essentials (010-160)

LPIC-1 - LPIC-1 for Linux Administrators

LPIC-2 - LPIC-2 for Linux Engineers

### M

MCSA - Microsoft Certified Solutions Associate Windows Server 2012 R2

MCSA - Microsoft Certified Solutions Associate Windows Server 2016

MCSE - Microsoft Certified Solutions Expert - Productivity

Microsoft 365 Certified Fundamentals - MS-900^

Microsoft 365 Certified: Modern Desktop Administrator Associate^:

Windows 10 (MD-100), Managing Microsoft Desktops (MD-101)

**O**

OCA - Oracle Certified Associate Java SE 8 Programmer: Data Types, Operators & Decision Statements, Methods & Inheritance

**R**

RHCE - Red Hat Certified System Engineer

RHCSA - Red Hat Certified System Administrator

**S**

SCA - Salesforce Certified Administrator^

## Network Certifications

NOTE: This symbol (^) denotes online exam available.

### **C**

CCNA - Cisco Certified Network Associate

CCNP - Cisco Certified Network Professional: SCOR (350-701), ENCOR (350-401), DCCOR (350-601), ENSLD (300-420), SVPN (300-730)

Cisco DevNet: Associate - DEVASC (200-901), Professional -DEVCOR (350-901)

CompTIA A+

CompTIA Cloud+

CompTIA Network+

CompTIA Server+

### **J**

JNCIA-Junos - Juniper Networks Certified Associate - Junos^

JNCIS-ENT - Juniper Networks Enterprise Routing and Switching, Specialist^

### **M**

Microsoft Azure Administrator^

Microsoft Azure Solutions Architect Expert^: Design (AZ-301), Technologies (AZ-300)

Microsoft Certified Azure Fundamentals^

### **S**

SNCP - SNIA Storage Networking Certified Professional

### **V**

VCA-DBT - VMware Certified Associate - Digital Business Transformation^

VCP6.5-DCV - VMware Certified Professional 6.5 - Data Center Virtualization

VCP6-DCV - VMware Certified Professional Data Center Virtualization on vSphere 6

VCP7-DTM - VMware Certified Professional - Horizon 7 Desktop and Mobility

VCP-DW - VMWare Implementing Mobile Device Management with VMware Workspace ONE

VCP-NV - VMware Certified Professional for Network Virtualization

VMCE - Veeam Certified Engineer



## Security Certifications

NOTE: This symbol (^) denotes online exam available.

### C

CCNA - Cisco Certified Network Associate

CCNP - Cisco Certified Network Professional: SCOR (350-701), ENCOR (350-401), DCCOR (350-601), ENSLD (300-420), SVPN (300-730)

CCSP - ISC2 Certified Cloud Security Professional: The Basics, Cloud Concepts & Architecture, Cloud Data Security, Cloud Platform & Infrastructure Security, Cloud Application Security, Cloud Security Operations, Legal Risk & Compliance

CEH - Certified Ethical Hacker v10^

CISA - Certified Information Systems Auditor

CISM - Certified Information Security Manager

CISSP - Certified Information Systems Security Professional

CND - Certified Network Defender^

CompTIA CASP+ - CompTIA Advanced Security Practitioner

CompTIA CySA+ - Cybersecurity Analyst

CompTIA PenTest+ - Penetration Testing

CompTIA Security+

CRISC - ISACA Certified in Risk and Information Systems Control^

### S

SSCP - Systems Security Certified Practitioner